



IMMEDIATE RELEASE:

COUNTY OPERATIONS

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County Departments Respond to CrowdStrike Outage

EL PASO, TX — El Paso County officials are aware of the recent Microsoft-CrowdStrike outage that has shut down IT systems globally. The County's Informational Technology Department (ITD) has been monitoring the situation. Currently, the outage has not affected the County's core Microsoft services. However, some vendor supported products have experienced outages with their cloud services and are actively remediating their environments.

Due to the Global outage, the County's Tax Assessor office was forced to close early Friday, July 19, as the Texas Department of Motor Vehicles Registration and Title Systems were down statewide.

Cybersecurity officials have stated that the issues are not linked to a malicious cyberattack but stem from a misconfigured update that CrowdStrike pushed out to its customers.

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